

# Terms and Conditions

## Definitions

"Service" refers to the 2DU system and services, including, but not limited to, this web application and its add-ons.

"You" (or "you") refers to any individual who signs up for this Service as an end user, or the legal entity that you, the individual, are authorized to represent. If you are accessing the Service on behalf of your employer, you warrant that you have the authority to agree to these terms on your employer's behalf.

"We," "Our," and "Web Clinica" refer to Web Clinica Ltd, the company behind this Service.

## Acceptance of Terms

This is an agreement between you, the end user, and Web Clinica. By using this Service, you consent to all parts of these Terms and Conditions and the Privacy Policy. If you do not agree to all the terms, you must not use this Service.

## User Content

Web Clinica does not claim ownership of the content that you submit or upload to the Service. However, you grant Web Clinica a non-exclusive license to store, process, and use the content solely to provide the Service.

You agree that:

- You are fully responsible for the content you upload.
- You have the necessary permissions to upload such content.
- You will not upload illegal or infringing content.

## Privacy Policy

For details on how we collect, process, and store your personal data, please see our [Privacy Policy](#). By using the Service, you consent to the terms outlined in the Privacy Policy.

## Service Availability

We strive to ensure high availability of the Service. Our systems include regular overnight backups, and in the event of downtime, you may contact our support team via the "Contact Us" form on our [website](#). While we endeavour to restore service promptly, no guarantees are made regarding uptime or data recovery.

## Data Security

We take data security seriously and adhere to the following practices:

- All communication to and from our servers is encrypted using SSL.
- Daily database backups are stored in geographically distinct locations.
- Passwords are salted and hashed before storage.
- Employee access to account details is strictly limited to support requests and governed by confidentiality agreements.

## **Intellectual Property Rights**

You agree to respect the intellectual property rights of Web Clinica, including:

- The source code and IP of the products and services provided.
- You will not attempt to reverse engineer, decompile, or disassemble the Service application code or any part of it.

## **Fair Usage**

You agree not to:

- Overload or intentionally disrupt the Service.
- Attempt to bypass any security or access restrictions.

Violation of this policy may result in suspension or termination of your account without prior notice.

## **Limitation of Liability**

The Service is provided "as is." Web Clinica disclaims all warranties, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose. Web Clinica is not liable for any direct, indirect, incidental, or consequential damages arising from the use or inability to use the Service, even if advised of the possibility of such damages.

## **Licensing Information**

The licensing cost for accessing and utilizing our Service is structured as follows:

- **For up to 20 users:** £118 per month.
- **For 21 or more users:** £133 per month.

This Service is provided on a monthly rolling contract basis. The license fee will be due and invoiced each month in advance, along with any other services provided by Web Clinica to the customer.

## **Modification of Fees**

Web Clinica reserves the right to revise fees with at least 30 days' notice. Continued use of the Service after the fee changes constitutes acceptance.

**Refund Policy**

Fees are non-refundable except as required by law. Billing errors must be reported within 14 days.

**Termination of License**

Web Clinica may suspend or terminate your license for failure to comply with these terms or pay fees.

**Contact Information**

For any questions or concerns about these Terms and Conditions, please contact us via the "Contact Us" form on our [website](#).

**Governing Law**

These Terms and Conditions are governed by and construed in accordance with the laws of England and Wales. Any disputes arising under these terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.

**Amendments**

Web Clinica reserves the right to amend these Terms and Conditions. Any changes will be posted on this page, and your continued use of the Service constitutes acceptance of the amended terms.